

Level 2 Award in CCTV Operations

(Public Space Surveillance)

Competencies: Level 2 Award NOCN in CCTV Operations (Public Space Surveillance)

Who Should Attend? Any employee or security operative who is currently working as a CCTV Operator, or those wishing to begin working as a CCTV Operator.

Aims: To ensure learners are fully aware of and trained to meet the SIA requirements for licensing of CCTV Operators.

Learning outcomes: After the session learners should be able to:

Meet the SIA requirements for licensing of CCTV Operators. On successful completion of the NOCN CCTV Training course and passing the required examinations and assessment learners will be able to apply for an SIA licence as a CCTV Operator.

Modules Covered:

Unit 1 Working in the Private Security Industry

- ❑ Introduction to the Security Industry
- ❑ Legislation relevant to the Private Security Industry
- ❑ Health and Safety at Work
- ❑ Fire Safety
- ❑ Emergency Procedures
- ❑ Communication skills and Customer Care in the Private Security Industry

Unit 2 Working as a CCTV Operator

- ❑ CCTV codes of practice, operational procedures and guidelines
- ❑ Legislation and how it impacts on CCTV operations
- ❑ Roles and responsibilities of the CCTV operator and other CCTV staff
- ❑ Characteristics of a CCTV system
- ❑ How to make effective use of CCTV equipment

Unit 2 Working as a CCTV Operator continued

- ❑ Emergency procedures in the CCTV control room

Unit 3 Practical Operation of CCTV Equipment

- ❑ Operating CCTV Equipment
- ❑ Operational use of CCTV equipment
- ❑ Implementing CCTV surveillance techniques

Course info:

The new approach to licence-linked training / qualifications means that all learners will receive training in the same “core modules” that are common to all licensable occupations, but the remainder of their training will differ depending upon the type of licence / qualification required by the operative.

What does the programme cover?

The Skills for Security, NOCN accredited programme, covers the appropriate training that meets the SIA requirements for licensing of CCTV Operators.

The training involves classroom based learning and realistic scenario based exercises and practical CCTV assessments, with multiple choice examinations.

Provider: To be arranged by Tactical Training Services Ltd

Duration: This course is usually delivered over 4 days, at weekends or 4 consecutive days during the week. This course also requires some pre-course reading and evening study (Approx 8 hours plus) however a more flexible option is available for group bookings. We also hold bespoke courses depending on demand, as per our client’s requirements.

Number of Places: 06 to 12

Cost: Call 07787788811 for latest prices

How do I reserve a place on a course?

To enquire about reserving a place on one of our forthcoming courses, or in-house training please contact Dave Pattinson at Tactical Training Services Ltd on 07787788811 or via email on info@tactical-training-services.co.uk



What our Customers Think of this Course.

Customers Testimonials

“David Pattinson of Tactical Training has delivered training sessions to staff members of the Blackpool Council CCTV Department. All the courses were well presented and structured and were easily understood by those who attended”. **(Russ Lawson CCTV Operations Manager, Blackpool Services, Blackpool Council CCTV Control Room, c/o Central Police Station, Bonny Street Blackpool) 2011.**

Tactical Training has delivered a number of CCTV courses for ESC for both staff and Managers. Dave has delivered these courses in a highly professional and enjoyable manner ensuring staff have been fully trained to a high standard. Tactical Training will always be the first choice for any of our training needs. **(Rod Clarke Manager ESC Ltd Blackpool) 2011.**

“Dave delivered a very interesting CCTV training course”. **(Wayne Booth MD of C.O.P Security, Commercial, Domestic Customised Security Observation & Investigation Services, Bury.**